



## 1.0 QUALITY POLICY

GBE Converge is committed to achieving sustained, profitable growth by providing services which consistently satisfy the needs, expectations and specifications of its customers and other interested parties. GBE Converge aims to achieve a culture of continual improvement and world-class standards in supplier performance. This will be achieved through the embracement of technology and efficiency, and the setting and regular reviewing of quality objectives.

### Our main quality objectives are:

- To meet the requirements of EN ISO9001:2015 and NSI Quality Schedules SSQS101 and FSQS121. In addition; to also meet the requirements of all elements (design, installation, verification, commissioning and maintenance) of fire detection systems as specified under the BAFE SP203-1 scheme, the LPCB LPS1014 standard for certified fire detection and alarm systems and the BAFE SP203-3 and LPCB LPS1204 scheme for the design, supply, installation, commissioning and servicing of gas extinguishing systems. To meet the requirements under BAFE SP101 scheme for the commissioning, selection & positioning of portable fire extinguishers
- [To meet the requirements of KIWA \(CCV\) Certificatieschema for Installeren \[installation of fire alarm and evacuation systems\] and Onderhoud \[maintenance of evacuation alarm systems\]](#)
- To meet the requirements of any associated British Standards, European Standards and manufacturers requirements in line with the design, supply, installation, commissioning & maintenance of any associated Networks Infrastructure, Technology System inc Hardware & Software and Hosted solutions support.
- To be at the forefront in the use of new products and technologies and to lead the way in industry in adopting the latest developments.
- To achieve and maintain a level of quality which enhances the Company's reputation with its customers.
- To ensure compliance with any safety, statutory, legal and regulatory requirements that may apply.
- To endeavour at all times to maximise customer satisfaction with the services provided by GBE Converge.
- To identify, consider and control through regular review, any risks and/ or opportunities to the company.

Our commitments to quality and reliability embrace every aspect of the Company's operations. All processes are strictly controlled to ensure high quality output, with the development of our workforce as a priority, where every individual has a role to play. The effectiveness of the processes will be continually evaluated and action taken to improve performance. Conformance to the procedures and systems recorded within our Quality Management System is mandatory for all employees and will ultimately enable us to meet our objectives.

Our Quality Policy, and any continual improvements therein will be communicated and applied across the Company and will be available to all relevant interested parties as appropriate.

J. W. Buttle  
Director

Dated: 4<sup>th</sup> December 2024