

**Job title:** Fire Extinguisher Technician (FSN)

**Based from:** Home

**Region covered:** Sites in the UK

**Reports to:** Field Line Manager

## **The Role**

The role of the Fire Extinguisher Technician is to service, maintain, and fault-find as necessary, all fire extinguishers and associated equipment as per the contract requirements for the FSN Clients.

## **Duties and Responsibilities**

- Communicate effectively with customers, both verbally on site as well as clear written reports of works carried out
- Collaborate with the Field Line Manager and Co-Ordinator to ensure clients requirements are achieved in a timely manner
- Service and maintain all Fire Extinguisher and other associates systems to the required standards and regulations
- Ensure adherence to all Company policies - including those for quality, health and safety, and the management of false alarms
- On occasion, conduct surveys in conjunction with a Field Line Manager; giving due consideration to all applicable security and fire risk factors

## **Person Specification**

### **Essential**

- Experience in the servicing and maintaining of Fire Extinguishers and other associated equipment to the applicable British and European Standards and knowledge also of all relevant BAFE/NSI codes of practice
- Good problem solving techniques and ability to fault find and resolve issues in a logical manner
- Good verbal and written communication skills, including the ability to prepare reports and complete service call-out documentation
- Good customer service skills to be used internally and externally
- Able to understand and disseminate specifications and technical drawings
- Able to display initiative and to have strong attention to detail
- Good organisational and time management skills
- Good IT skill, to be able to produce reports and detail job requirements and outcomes
- Good understanding of Health & Safety requirements relevant to the role

### **Desirable**

Extra training, skills and qualifications that are not an immediate requirement to the role but may show to be a benefit to any applicants

- CSCS card (or equivalent)
- Product specific training relevant to the role

We are an equal opportunity employer and value diversity. All employment is decided on the basis of qualifications, merit and business need.

### **Working Conditions**

The physical environment requires the employee to work in an office and at site locations around the UK and may involve travel to Europe from time to time.

Construction site locations will involve both inside and outside working environments and the employee will be required to use personal protective equipment.

The employee may be required to work nights, weekends and on public holidays and may be required to spend time away in order to fulfil the job role.

### **Group Compliance**

As part of the companies compliance to The Health & Safety at Work Etc Act 1974, ISO9001 for Quality, ISO14001 for Environmental and ISO27001 for Information Technology, there are several key objectives that are issued each year upon management review that we expect all staff to work towards in order for the company to meet these objectives and include but are not limited to:

- Compliance to all legislative and British Standard requirements
- Compliance to associated accreditation bodies schemes from NSI, BAFE, LPCB, FIA and others as required
- Maximise customer satisfaction with the services provided by GBE Converge
- Working to reduce, renew and recycle any waste on and off our sites including our offices
- Protect the environment and ensure use of toxic materials is avoided where possible
- Work to best safe practice and ensure actions do not cause harm unto themselves or others
- Employees will not tamper with any issued PPE or plant machinery that it may cause harm unto themselves or others
- Ensure all minimum training requirement are met in compliance with the relevant ISO standards
- Ensure that any Information Technology 'incidents' are effectively reported and resolved in a timely fashion (internally or externally)
- Maintain clear desk and screen at all times
- Compliance to ensure no deliberate breaches in security information and/ or systems